

# Privacy Policy

**Effective Date:** [01.10.2025]

At **CENGA.BA**, we value your **privacy and trust**. This Privacy Policy explains how we collect, use, and protect your personal information when you use our website.

## 1. Information We Collect

We may collect:

- **Personal information** you provide voluntarily, such as name, email, and contact details.
- **Non-personal information** automatically collected, such as IP address, browser type, and pages visited.
- **Cookies and tracking data** to enhance your experience and analyze website usage.

## 2. How We Use Your Information

We use your information to:

- Provide and improve our website services.
- Respond to inquiries, requests, or feedback.
- Send important updates or promotional materials (only if you have opted in).
- Analyze website traffic to improve user experience.

## 3. Sharing Your Information

We **do not sell or rent** your personal information. We may share information:

- With **trusted service providers** who help us operate the website.
- When required by **law or legal process**.

## 4. Cookies and Tracking

CENGA.BA uses cookies to:

- Remember your preferences and settings.
- Analyze website performance.
- Provide a more personalized experience.

You can **disable cookies** in your browser, but some features of the site may not function properly.

## 5. Data Security

We implement appropriate technical and organizational measures to protect your information from unauthorized access, disclosure, or alteration.

## 6. Your Rights

You have the right to:

- Request access to your personal information.
- Request correction or deletion of your personal information.
- Opt out of marketing communications at any time.

To exercise these rights, contact us at [\[kvn@cenga.ba\]](mailto:kvn@cenga.ba).

## 7. Changes to This Policy

We may update this Privacy Policy periodically. Continued use of CENGA.BA constitutes acceptance of any changes.

## 8. Contact Us

For questions or concerns about this Privacy Policy, please contact:

**Email:** [\[kvn@cenga.ba\]](mailto:kvn@cenga.ba)

**Address:** [Koturova 1, 71000 Sarajevo, Bosnia and Herzegovina]